ABDULRAOF MATTUR

Microsoft Power Platform Consultant | D365 CE Functional Consultant | RPA Engineer

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Microsoft Power Platform & Dynamics 365 CRM (CE) Consultant with hands-on experience delivering digital transformation & end-to-end low-code business solutions across multiple industries.

My focus is on helping organizations streamline operations, automate business processes, unlock actionable insights, and accelerate digital transformation through modern low-code technologies.

By combining functional consulting, business analysis, solution design, hands-on implementation, and a strong focus on intuitive UI/UX design, I bridge the gap between business needs and technology. From requirements gathering and process optimization to solution deployment and continuous improvement, I deliver solutions that drive operational efficiency, improve user adoption, and create measurable business value.

💡 Core Expertise & Business Impact:

◇ Business Applications & D365 CRM (CE): End-to-end implementation of Dynamics 365 Sales, extending and demonstrating Sales & Customer Insights capabilities, advanced configuration of Dataverse, and delivery of highly tailored Canvas & Model-Driven Power Apps.

◇ Automation & RPA: Streamlining enterprise processes by engineering and developing complex Cloud and Desktop (RPA) workflows using Power Automate to eliminate manual bottlenecks, reduce effort, and improve efficiency.

◇ Data Analytics & AI: Translating raw data into actionable executive decisions via Power BI reports & dashboards, and building intelligent conversational agents with Copilot Studio.

◇ Cross-Cloud Integration: Aligning solutions seamlessly across Microsoft 365 (including SharePoint), Azure, and Dynamics 365 environments.

◇ Solution Delivery: Contributing to full lifecycle delivery of low-code solutions from requirements gathering to deployment.

⏳ Professional Credentials:

7x Microsoft Certified (MS-900, AZ-900, MB-910, PL-900, PL-200, PL-500, MB-280)

Professional Experience

My professional experience spans diverse industries and work environments, including corporate projects, freelance assignments, and specialized training programs. This variety has equipped me with a strong ability to adapt to different business needs, collaborate effectively with clients and teams, and deliver tailored digital and automation solutions across multiple domains.

Mazaya Integrated Solutions CO. **Jun 2025 - Present**
Microsoft Power Platform Consultant

- Design and deliver end-to-end business solutions using Microsoft Power Platform for internal teams and client environments.
- Implement workflow automation and RPA solutions using Power Automate (Cloud & Desktop), reducing manual effort and improving process efficiency.
- Develop scalable Canvas and Model-driven Power Apps aligned with business requirements.
- Build Power BI dashboards and reports to provide operational and performance insights.
- Collaborate closely with business stakeholders to translate requirements into practical digital solutions.
- Gain hands-on experience with Dynamics 365 CRM for client implementations.

Engicon **Feb 2025 – May 2025**
Microsoft Power Platform Developer

- Developed custom Power Apps to digitize and streamline processes across engineering, HR, and administrative departments.
- Automated business workflows and RPA solutions using Power Automate, integrating multiple data sources.
- Built Power BI dashboards for management visibility into projects, resources, and financial performance.
- Delivered automation solutions that improved efficiency and standardized internal operations.

SquareOne Technologies **Oct 2023 – Feb 2025**
Microsoft Power Platform & RPA Specialist

- Led the design and deployment of RPA solutions using Power Automate Desktop and Cloud Flows.
- Developed enterprise-grade Power Apps with strong focus on usability and adoption.
- Built advanced Power BI dashboards & reports including Power Query, DAX & data analytics tools to support data driven decisions.
- Delivered multiple client projects, translating complex business needs into scalable Power Platform solutions.

TopNotch Technology **Sep 2023 – Oct 2023**
Microsoft Power Platform Developer

- Built low-code business applications using Power Apps.
- Automated workflows using Power Automate with Dataverse and SharePoint integration.

Coding Academy by Orange Jordan **Feb 2023 – Aug 2023**
Full Stack Web & Mobile Developer Intern

- Developed full-stack web and mobile applications using MERN stack and React Native.
- Built 10+ real-world projects in individual and team-based environments.
- Completed 100+ hours of training in UX/UI, agile mindset, and soft skills.

ConsultTik **Oct 2022 – Jan 2023**
Microsoft Dynamics 365 and Power Platform Intern

- Gained hands-on training in Dynamics 365 CRM and ERP modules.
- Built Power Apps, automated workflows with Power Automate, and created Power BI dashboards & reports.
- Worked with Dataverse, SharePoint, and Copilot Studio for chatbot development.

Education

Tafila Technical University **February 2019 - September 2022**

Bachelor's degree, Computer Engineering

Technical Skills

Power Platform & Microsoft Technologies

- Power Apps (Canvas & Model-Driven Apps)
- Power Automate (Cloud & Desktop Flows – RPA)
- Power Pages (Portals)
- Copilot Studio (Chatbots)
- Microsoft Dynamics 365 CRM
- Microsoft Dataverse
- SharePoint (Lists, Document Management, Integration

Data Analytics & Business Intelligence

- Power BI (Data Transformation, DAX, Visualization)
- Data Modeling & ETL (Extract, Transform, Load)
- Excel (Pivot Tables, Power Query, Macros)
- SQL (Queries, Stored Procedures, Performance Optimization)

Robotic Process Automation (RPA)

- Power Automate Desktop (RPA Development)
- AI Builder & Intelligent Automation
- Process Mining & Optimization

Microsoft Certifications

• Microsoft Certified: Microsoft 365 Fundamentals (MS-900)

• Microsoft Certified: Dynamics 365 Fundamentals - CRM (MB-910)

• Microsoft Certified: Azure Fundamentals (AZ-900)

• Microsoft Certified: Power Platform Fundamentals (PL-900)

• Microsoft Certified: Power Platform Functional Consultant (PL-200)

• Microsoft Certified: Power Automate RPA Developer Associate (PL-500)

• Microsoft Certified: Dynamics 365 Customer Experience Analyst Associate (MB-280)

Languages

● **Arabic:** Native Proficiency

● **English:** Professional working proficiency